



The No.1 **Care** Agency

Care Services and Charges – 1 April 2023

The No.1 Care Agency provides:

- 1) Hourly care (minimum of 3 hours)
- 2) Overnight care (Sleep-In or Waking Night)
- 3) 24-hour Live-In care.

1) Our **hourly** rate for the provision of services are as follows:

| | |
|--|---------------|
| Care and companionship | £22.50 |
| Specialised Care | £25.00 |
| Emergency out of hours care (Call out between 10pm and 8am) | £35.00 |

2) Our **overnight** rate for the provision of services are as follows:

| | |
|-------------------------|----------------|
| Sleep - In night | £190.00 |
| Waking Night | £220.00 |

3) Our **24-hour Live-In daily** rate for the provision of services are as follows:

| | |
|-------------------------------|----------------|
| Care and companionship | £225.00 |
| Specialised Care | £250.00 |

Specialised care means any complex care requirements such as PEG feeding, stoma care, catheter care and special conditions which require special training. Specialised care rate also applies to any care where care needs are higher, overlap for two clients or carers are not able to take structured regular breaks and are therefore paid for overtime.

Sleep-In is where a caregiver sleeps at a client's house. During the Sleep-In shift the main purpose of the caregiver is to sleep but it provides the client with the peace of mind should the client require support in the night. Please note that you must provide suitable accommodation for the caregiver to sleep including a bed.

A Sleep-In shift is a 10-hour shift to start and finish at times agreed with you. If during a Sleep-In shift the caregiver is disturbed 3 or more times, the Sleep-In shift will automatically become a Waking Night and will be charged accordingly.

A Waking Night is where a client requires prolonged and/or frequent support during the night and the caregiver is awake and working. A Waking Night shift is a 10-hour shift to start and end as agreed with you.

24-hour live-in care is where a professionally trained caregiver moves into your home to look after you. Depending on what your needs are, the care worker will support you with personal care, help with housekeeping day-to-day tasks or provide specialist medical care and companionship. One caregiver can be booked for one/two weeks at a time depending on the location. In the 24-hour period, a 2-hour break is given to the daytime caregiver. For a live-in shift, the caregiver is allowed an 8-hour uninterrupted sleeping break and a bed must be provided for this caregiver. Live-in care is billed at a flat rate per day. If during a Live-In shift the caregiver is disturbed 3 or more times, the Sleep-In shift will automatically become a Waking Night and will be charged accordingly. Similarly, if the 2-hour break coverage is not provided then the break is billed at an hourly rate.

The above rates are based on one caregiver per hour of service.

Additional charges

Where services are provided on a Public Holidays then Public Holiday rates shall apply. Public Holiday rates are calculated at 50% of standard rate. Public Holidays in Scotland include:

New Year's Day
2nd January
Good Friday
Easter Monday
Christmas Day
Boxing Day

